

2002 Baldrige Regional Conferences Registration Information

CONFERENCE REGISTRATION FEE

Advance (by September 19, 2002 for Fremont, CA and October 2, 2002 for Dearborn, MI) \$445.00

Regular \$495.00

GROUP DISCOUNTS

Your organization will receive a \$50 group discount off the advance or regular registration fee if 10 or more employees register at the same time. Registrations must be made as a group (not individually) for the discount to be honored. Due to the group requirement of 10 or more employees, cancellations will not be accepted; however, substitutions may be made at any time.

FACULTY DISCOUNTS

Individuals who have full-time academic employment are eligible for the following discounted fees:

Advance (by September 19, 2002 for Fremont, CA and October 2, 2002 for Dearborn, MI) \$395.00

Regular \$445.00

Note: The faculty discounts cannot be combined with the group discounts.

PAYMENT INFORMATION

This registration form must be accompanied by payment in full (U.S. currency only), via a major credit card (VISA/MC/AMEX) that will be charged. **MACC will be listed as payee on all registrants' credit card statements.** If you wish to guarantee payment with a money order or check, print this form and send it to MACC, Inc. MACC must receive the hard copy of the money order with your registration form. MACC cannot process your registration without both of these forms. All checks should be made payable to MBNQA Foundation. You will receive confirmation of your registration by email, or fax (domestic attendees only).

For information on registration contact MACC at 2002 Baldrige Regional Conferences, c/o MACC, Inc., P.O. Box 513, Colmar, PA 18915-0513, phone 215-822-5133, or fax 215-822-3332.

CANCELLATION AND SUBSTITUTION POLICY

All requests for cancellation must be made in writing and faxed or mailed to MACC. Registrants whose requests for cancellation are received on or before September 19, 2002 for the Fremont, CA conference and October 2, 2002 for the Dearborn, MI conference will receive a full refund. Registrants whose requests are received between those dates and one week prior to the respective conference will incur a \$100.00 processing fee. No requests for reimbursement for cancellations will be accepted after October 3, 2002 for the Fremont, CA conference and October 16, 2002 for the Dearborn, MI conference. Substitutions may be made at any time.

For information on registration contact MACC at 2002 Baldrige Regional Conferences, c/o MACC, Inc., P.O. Box 513, Colmar, PA 18915-0513, phone 215-822-5133, or fax 215-822-3332.

2002 Baldrige Regional Conferences Registration Form

Address Information

First Name _____

Middle _____

Last Name _____

First Name for Badge _____
(Name will appear as entered above.)

Company _____

Title _____

Address _____

Address2 _____

City _____

State _____

ZIP code _____

Country _____

Phone _____

Fax _____

Email _____

Sector

Please indicate the sector to which your organization belongs:

- | | |
|---|-------------------------------------|
| <input type="checkbox"/> Manufacturing | <input type="checkbox"/> Service |
| <input type="checkbox"/> Small Business | <input type="checkbox"/> Education |
| <input type="checkbox"/> Health Care | <input type="checkbox"/> Government |
| <input type="checkbox"/> Non-profit | |

How did you hear about the 2002 Baldrige Regional Conferences?

- ☐ Received brochure in the mail
Please fill in the two-digit code that appears above your name on your brochure label: _____
- ☐ From a colleague
- ☐ Baldrige Web site
- ☐ Award Criteria
- ☐ E-mail advertisement
- ☐ Announcement in trade publication
- ☐ Other: _____

Please select the conference you wish to register for.

- ☐ Fremont, CA, October 10, 2002
- ☐ Dearborn, MI, October 23, 2002

Please select the type of registration you wish to have.

	Advance*	Regular
<input type="checkbox"/> Full Conference	\$445.00	\$495.00
<input type="checkbox"/> Faculty Discount	\$395.00	\$445.00
<input type="checkbox"/> Group Discount**	\$395.00	\$445.00

*Registration must be submitted by 12:00 AM EDT, September 20 for Fremont, CA and October 3 for Dearborn, MI.

**All registrations must be submitted at the same time to receive the group discount.

Note: Your credit card statement will list MACC as the payee.

Special Needs

☐ Check here if you wish to be contacted.

Do you have any special needs and/or dietary restrictions that we can address to make your participation more enjoyable? Please indicate these special needs in the space below:

Payment Information

- ☐ Check or money order (Make check payable to MBNQA Foundation).
- ☐ Credit Card
- ☐ Visa
 - ☐ MasterCard
 - ☐ American Express

Card Information

Name as it appears on the card: _____

Account number: _____

(CID/SVC number--AMEX users only*): _____

Expiration date: _____

Signature: _____

Note: Your credit card statement will list MACC as the payee.

* This three or four digit number must be provided if you are paying with an American Express card. The number can be found above the embossed account number that appears on your card.